Transforming Clinical Practice Initiative (TCPI)  
A Service Delivery Innovation Model

**Better Health. Better Care. Lower Cost.**
With the passage of the Affordable Care Act in 2010 came renewed efforts to improve our health care system.

Efforts guided by focus on **better health, better health care, and lower costs** through quality improvement.

Clinicians want to improve care for their patients, and to position their practices to thrive in a pay-for-value system.

Increasing accountabilities from care delivery reform programs (e.g. Medicare Shared Savings Program).

16% (185,000) of clinicians are currently participating in CMS advanced care delivery models or model tests.

With Innovation Center support, successful clinical practice leaders can support their peers with direct technical assistance to help them transform their practices.
<table>
<thead>
<tr>
<th>Traditional Approach</th>
<th>Transformed Practice</th>
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<tr>
<td>Patient’s chief complaints or reasons for visit determines care.</td>
<td>We systematically assess all our patients’ health needs to plan care.</td>
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<td>Care is determined by today’s problem and time available today.</td>
<td>Care is determined by a proactive plan to meet patient needs.</td>
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<td>Care varies by scheduled time and memory/skill of the doctor.</td>
<td>Care is standardized according to evidence-based guidelines.</td>
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<td>Patients are responsible for coordinating their own care.</td>
<td>A prepared team of professionals coordinates a patient’s care.</td>
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<td>Clinicians know they deliver high quality care because they are well trained.</td>
<td>Clinicians know they deliver high quality care because they measure it and make rapid changes to improve.</td>
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<td>It is up to the patient to tell us what happened to them.</td>
<td>You can track tests, consults, and follow-up after the ED and hospital.</td>
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Adapted from Duffy, D. (2014). School of Community Medicine, Tulsa, OK.
“Large-scale transformation is the cornerstone of health care reform...”
Transforming Clinical Practice Initiative Model

• Aligns with the criteria for innovative models set forth in the Affordable Care Act:
  – Promoting broad payment, practice reform and care coordination
  – Establishing community-based health teams to support chronic care management, and
  – Promoting improved quality and reduced cost through collaborative networks that support practice transformation.

• Moves clinician practices through 5 stages of transformation
  – Supported by Practice Transformation Networks, Support & Alignment Networks, Quality Improvement Organizations and others.
Transforming Clinical Practice (TCP) would employ a three-pronged approach to national technical assistance.

This technical assistance would enable large scale transformation of more than 150,000 clinicians’ practices to deliver better care and result in better health outcomes at lower costs.
Transforming Clinical Practice Goals

1. Support more than 150,000 clinicians in their practice transformation work
2. Improve health outcomes for millions of Medicare, Medicaid and CHIP beneficiaries and other patients
3. Reduce unnecessary hospitalizations for 5 million patients
4. Generate $1 to $4 billion in savings to the federal government and commercial payers
5. Sustain efficient care delivery by reducing unnecessary testing and procedures
6. Build the evidence base on practice transformation so that effective solutions can be scaled
## Who might be a...

### Practice Transformation Network (PTN)?
- Health Systems
- State Organizations
- Regional Extension Centers
- Quality Improvement Organizations
- Primary Care and/or Specialty Care Practices
- Small/Rural/Medically Underserved Practices
- **And more!**

### Support and Alignment Network (SAN)?
- Medical Associations
- Professional Societies
- Foundations
- Patient and Consumer Advocacy Organizations
- University Consortiums
- **And more!**

Any entities with existing federal contracts, grants, or cooperative agreements would need to satisfy both conflict of interest and duplication of effort specifications.
Transforming Clinical Practice Initiative
Phases of Transformation

Set Aims
Use Data to Drive Care
Achieve Progress on Aims
Achieve Benchmark Status
Thrive as a Business via Pay for Value Approaches

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6 Key Benefits to Participating Clinicians

1. Optimizes health outcomes for your patients
2. Promotes connectedness of care for your patients
3. Learn from high performers how to effectively engage patients and families in care planning
4. More time spent caring for your patients
5. Stronger alignment with new and emerging federal policies
6. Opportunity to be a part of the national leadership in practice transformation efforts
**Improvement and Evaluation**

**Quality Improvement Work**
- Measure Domains: Quality, Utilization, Cost, Patient Experiences
- Use of existing systems to collect and share quality improvement data with practices
- Reporting of QI data in aggregate to guide national quality improvement work
- Continuous feedback loops across Transforming Clinical Practice Initiative networks and partners

**Impact Evaluation**
- Existing data from PQRS, VM, MU and other clinician programs, claims-based calculations, and data from other existing national systems are used to develop and assess overall program impact
The Transforming Clinical Practice Initiative is Sustainable Practice Redesign

- A collaborative peer-based learning initiative
- A learning community of practice
- An opportunity for stronger partnerships
- An opportunity for bi-directional learning and strengthening of healthcare policy
- An opportunity to sustain good practice for clinicians, patients and families
“Pensive Time”

What do you like most about this initiative?

What are your key insights about this work?
Important Transforming Clinical Practice Initiative Web Links


- Acquisition questions: [tcpi@cms.hhs.gov](mailto:tcpi@cms.hhs.gov)