

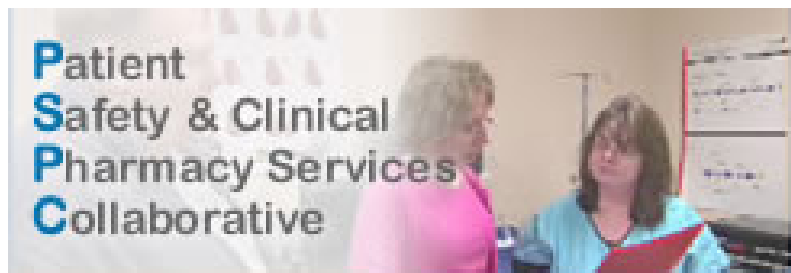
## Improving Individual Patient Care through Drug Safety

*HealthInsight* is part of a nationwide effort to improve individual patient care and medication safety by including clinical pharmacists in the medication management process with physicians and patients. We are supporting integrated health care teams of clinical pharmacists, physicians and facilities in Nevada, New Mexico and Utah to reduce and prevent adverse drug events for Medicare patients. These teams are taking part in the Patient Safety and Clinical Pharmacy Services Collaborative (PSPC), led by the Health Resources and Services Administration (HRSA).

The goal of the PSPC is to integrate the health care delivery system with clinical pharmacy services for patients at high risk of adverse drug events, emergency department visits and avoidable hospital readmissions. Intervention strategies can effectively reduce patients' risk for adverse outcomes and improve overall health status.

Each team engages a subset of high-risk patients who are taking medications to treat diabetes, patients on anticoagulation therapy, and patients taking antipsychotic medications. Through regular interactions with the patients, clinical pharmacists review their medicines to ensure they are taken correctly, they are appropriate and correctly dosed, and there are no likely interactions. Across the three states, we currently have a total of 23 teams participating in the PSPC, which involves 854 patients.

*HealthInsight* supports team participation in the PSPC and quality improvement through Learning and Action Networks as well as individualized technical assistance. Learning and Action Networks are networks of local teams and community stakeholders that share information and knowledge in an "all teach, all learn" format. Our technical assistance includes helping teams to identify areas for improvement, assisting in analyzing and effectively using data, and providing specifically tailored assistance for their care setting.



### New Mexico Team Draws National Recognition

*El Centro and Partners in New Mexico has taken part in PSPC since 2009, providing clinical pharmacy services to patients with complex medical needs.*

*Interventions include patient education and counseling, preventive care programs and drug reconciliation. Perhaps most importantly, the clinical pharmacist checks for potential adverse drug events at every patient visit and acts to prevent these from occurring. As a result, there has not been an adverse drug event in these patients in 10 months.*

*This team was recognized during a 2012 PSPC Learning Session with a national Safe Medication Use Systems award for its success.*

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